



Dear guests - here are our terms and conditions.

Enterprise



Bike Tours Fyn is an ApS and has CVR no: 40397175. It is owned by Mick and Line Hartwig. We are located at Engdalen 4 in Korup, Odense. Phone. 51 92 71 48.

Price



All prices include VAT and ferry tickets on the journeys where you are going by ferry and baggage transport, where this is stated.

Unless otherwise stated, the price of the trip per person is based on accommodation in a shared double room. If accommodation is used by only one person, this will result in an additional fee, which can be found on our booking page.

Payment



You must be at least 18 years old to book a trip with Bike Tours Fyn. Payment is made exclusively via GoTour's booking system in connection with booking your trip. The booking system can be accessed via Bike Tour Fyn's website. Here you will receive the following means of payment: Dankort, Visa, Visa/Dankort, MasterCard, Maestro and MobilePay. If there is no coverage on the payment card used by the customer when booking, Samson Travel has the right to cancel. Samson Travel is Bike Tours Fyn's partner. Samson Travel is a member of the Travel Guarantee Fund and is a legal and technical travel manager.



Special for our wine tours



Our terms and conditions also apply to our offered wine tours on Funen. However, we reserve the right to cancel the arranged wine tour 14 days in advance if the number of guests does not exceed 10 people. The amount paid will then be returned.

If there should be a stick in the wheel



You can cancel your cycling trip 14 days before the start of the trip and get all money back. If the trip is cancelled later – up to 1 week before – 50% of the price of the trip is paid. If the trip is cancelled later than 1 week before the start of the trip, the full amount will be paid. Bike Tours Fyn does not offer cancellation insurance or other form of travel insurance. We therefore refer to the buyer's insurance company.

If you now – contrary to expectations – do not fulfill what we have promised



All complaints are directed to Bike Tours Fyn. Vi will do everything we can to solve your challenge / problem on your cycling trip. If you do not point out errors or deficiencies during your cycling trip, we cannot help you. This means that if you do not notify along the way, your right to compensation lapses.

Bike Tours Fyn also refers to the provisions of the Package Travel Act:

<https://danskelove.dk/pakkerejseloven>

Practice – we can't agree at all



The Terms and any dispute that may arise in relation thereto are subject to Danish law. Appeals regarding your bicycle trip can be made to the Package Travel Appeals Board, Røjelskær 11, 3rd floor 2840 Holte Tel. 45 46 11 00.

Thank you



Bike Tours Fyn is looking forward to making your trip very special, giving you an experience out of the ordinary and sending you on the bike in Funen, full of experiences and flavors from our Funen.

Hope you were well prepared in relation to our terms and conditions. Should there be anything you are in doubt about, please contact us.

